



February 19, 2026

Dear Veolia Customer :

We are writing to inform you of important upcoming changes related to the European Pharmacopoeia (EP) and our commitment to supporting your analytical testing needs.

The European Pharmacopoeia is implementing revisions to its guidelines concerning reagents used for TOC testing, effective July 1, 2026. Specifically, these revisions replace reagents Sucrose R and 1,4-benzoquinone R with Chemical Reference Substances (CRS).

To support your transition and compliance with these new requirements, we are taking proactive steps. We will conduct a thorough equivalency study comparing USP and EP raw materials to establish their comparability and suitability for use as alternative reference standards. Additionally, we will develop and offer new Product Sets specifically designed to meet these evolving needs. All sets will be prepared using CRS raw material sourced from EP to ensure compliance and consistency. These new EP Product Sets will maintain the same rigorous quality standards as our USP sets and will be manufactured in accordance with our ISO/IEC 17025 and ISO 17034 accreditation. These new Product Sets will provide you with the tools necessary to conduct your own equivalency studies as needed.

Regarding blanket orders, we understand there may be concerns about placing orders that extend beyond the July 1, 2026, transition date. Please be assured that blanket orders can be updated with new part numbers if needed. To ensure a smooth transition and avoid any delays, please make sure that any updates are requested at least two weeks before the release date stated on the purchase order.

We remain committed to providing you with high-quality reference materials and supporting your operational success. Should you have any questions or require additional information, please do not hesitate to contact us.

Best Regards,

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